



**Degree/Certificate Program**  
Communication Studies AA-T

**Program Student Learning Outcomes (pSLOs)**

To evaluate the program student learning outcomes (pSLOs), students were asked: “With respect to all of the classes you have taken at FLC toward an AA-T in Communication Studies how well have the classes prepared you to...(each pSLO was listed).” Responses ranged from 5 “excellent preparation” to 1 “inadequate preparation”. Below is a summary of the student responses by the semester the student petitioned to graduate.

PSLOs	Total				Spring 16	16-17	17-18
	Mean	Std. Dev.	Minimum	Maximum	Mean	Mean	Mean
Explain the history, evolution, and multidisciplinary nature of human communication.	4.33	0.76	2	5	4.57	4.35	4.23
Analyze evidence and reasoning to identify and provide appropriate and credible support for written and oral communication.	4.59	0.58	3	5	4.86	4.47	4.59
Demonstrate individual responsibility, integrity, and respect in all communication interactions.	4.78	0.47	3	5	4.86	4.71	4.82
Design and deliver effective and appropriate written, oral, and/or visual messages in a variety of personal, professional, and social contexts.	4.65	0.53	3	5	4.71	4.59	4.68
Utilize both nonverbal and verbal communication strategies appropriate for diverse audiences in order to demonstrate communication competency.	4.67	0.56	3	5	4.86	4.59	4.68
Differentiate amongst various theoretical perspectives within the discipline of Human Communication.	4.54	0.75	1	5	4.86	4.65	4.36
<b>Number of responses</b>	46				7	17	22

## **Additional Feedback**

Students were given the opportunity to provide additional comments about their experience in the program and more broadly at FLC. Below are the questions students were asked, along with the comments provided by the students:

**Please provide any additional comments about your experiences taking classes toward an AA-T degree in Communication Studies that might help FLC improve the program.**

### **Spring 2016**

I really enjoyed all my Comm professors and they were always overwhelmingly helpful as compared to teachers I had in other departments.

XX is a terrible professor who should be fired for not teaching well, that aside every other communications professor is excellent at what they do and excel at teaching the subject

love my degree

XX and XX are the best teachers. X and X are smart, funny, organized and efficient and really work hard to help students achieve their goals. I have thoroughly enjoyed getting my Comm AAT at FLC.

Sometimes I got contradictory advice from counsellors which was frustrating and led to me taking more time than planned to get through my degree. I wish that I was required as a new student to meet with a conselor and discuss my goals, rather than contact them on my own

### **2016-2017**

Professor XX, Professor XX & Professor XX should be tenured and never let go!!! It was in their classes, that I received my most memorable lessons.

Their teaching methods and personal demeanor's make literally ALL the difference.

Do not offer Public Speaking online, it is a face-to-face class and no one will be a successful public speaker if they can take the class behind a screen.

XX ftw

The interpersonal communication course that I took did not include that much communication where the students were actively engaged and demonstrating their skills, but mostly took on a lecture format.

### **2017-2018**

I believe that most of the teachers in the FLC communications department has prepared me greatly for my Communication degree, most teachers I had at FLC in the communication department was and has been dedicated in helping students succeed and get the most out of their education in all areas.

I have never taken a pure communications theory class; I do not know if such courses exist on this campus. I would be interested in learning more about the theory of this field, and I believe a strong foundation in theory would allow me to answer Question #2 with more confidence.

I wish an English 302 course counted instead of the Argumentation and Debate class. It would be nice if we could take ENGWR302 instead, and choose something we are more interested in. Argumentation and Debate has been more work than all 3 other classes I'm taking, combined.

It was fun!

More classes if possible!

Overall, it has been an interesting program with some fantastic professors. I think our classes on Intercultural Communication need some work however, especially as our society grows increasingly more globalized, as I found this coursework lacking in connections, application, and understandable theory

xx made me fall in love with Communication Studies. Her classes made me want to come to class, study, listen and do my work. Also xx this semester awoke a few senses in me about communication that I did not I had lacking.

Three words. Buckets of cash. If you throw this department the financial means to succeed, they will. Investment in the Communication Department is an investment that will affect not only those majoring in Communications but also those who take the courses for general education. In my opinion, if more people understood how communication works and knew the tools for interacting with others, the world could be a better place

### **Is there anything else you would like share about your experience as an FLC student?**

#### **Spring 2016**

All told, my experience at FLC has been positive, fun and empowering. However, getting my degrees could have gone smoother but being a mature student made that a little more challenging.

XX should be let go

Thank you.

#### **2016-2017**

I was fortunate enough to have had some of THE best professors: XX, XX, XX, XX & XX. I had a wonderful ride at FLC with the support of XX by my side. Thank you all!

Favorite Junior College. Amazing Staff and campus.

I am going to be really sad to leave FLC, it is a great school and really feels like home.

It hadn't been excruciatingly difficult.

#### **2017-2018**

FLC has always been welcoming and charming. I will miss this college as I continue my journey, though I will never forget all that I have learned here.

It was interesting yet, at many times tedious to go and learn at school.

It's been a wild ride and I am all too eager to move on to the next leg of my journey!

Nothing but appreciation

Overall I had an excellent experience at FLC. Most professors are very attentive and helpful. I learned a great deal about cultural diversity and how human personality is formed. I did have a couple of professors who spent a bit too much time on bashing President Trump and discussing personal race and sexual orientation challenges instead of lecturing on class curriculum. As much as I appreciate and respect a difference of opinion, I wish professors would not impose their own opinions on me. I don't identify with a Republican or Democratic parties but I feel that it is unprofessional to badmouth authority. Nonetheless, I greatly appreciate my time at FLC. I made great friends and learned to approach life with logic.

Thank you to all of the professors who supported me in reaching my goals, I couldn't have done it without you!

### **Were there any services or supports offered by the college that were a significant support to the achievement of your academic goals?**

#### **Spring 2016**

dsps

DSPS and Tutoring

The BOG fee waiver helped me out a lot.

The tutoring needs to be centralized and homogenized.

## **2016-2017**

DSPS

XX-any other counselor did more trouble than help

My counselor XX was a saving grace in all of my chaos. I had been seeing her since I first enrolled in FLC in 2009.

The DSPS program

Counseling

Eops

Financial Aid, library assistance, computer labs

I got to intern with the school in student outreach and now work as a Reading/Writing Tutor

My counselor

The RWC and office hours

Tutoring

## **2017-2018**

Counselor xx

Counseling office.

DSPS!

The library tools: ebsco, one search, jstor. The research databases are awesome and I hope they get bigger and better for all the next generations.

The reading writing and math tutoring centers have all helped. In addition to some great professors who truly care.

The Tutoring Center has been helpful in the past and DSPS

Tutoring helped, teachers who cared and actually worked with you helped a lot as well.

## **Did you experience any significant barriers to achieving your academic goals?**

### **Spring 2016**

Did not have the right tools to succeed as a freshman, misleading info from various counselors

The system takes time to learn....Time wasted tooting about doing classes you don't need because you can't get the ones you need. The financial aid department is very confusing and vague. I want to see how they come about the amount awarded, as in the actual calculations.

### **2016-2017**

Not knowing what I wanted to do with my future. Not being informed about which direction would lead me out the fastest to a Bachelor's.

The college has a poor communication system concerning their counseling. Every time I saw someone, it was basically starting from the beginning. XX is the exception.

Your transfer program needs work

I was not able to purchase books my last semester due to losing my EOPS eligibility. I lost my eligibility due to a scheduling error. I was told an appointment was for a certain day but they had it down for a different day.

Some of the counselors I visited were not very helpful or were not very informed on what I was asking or needed. If I had not taken matters into my own hands on several occasions, I would probably be taking another yr of unnecessary classes.

### **2017-2018**

Counselors were not always of the best help in providing an advising track to achieve my degree in ample time. Certain counselors gave misinformation about what specific classes were necessary at the time to receive my AA-T resulting in an additional year of enrollment.

I am a student that has multiple degrees and has been very driven to finish my academic career, however, I have had unfortunate experiences with counselors giving me the wrong advisement in regards to what courses to take and what is required in order to transfer. Many seemed to have been temporary or part-time counselors that I've experienced this with but nevertheless, I do not feel most of them have "helped" with my college experience but rather hindered it through their poor advisements.

I spent an extra year in community college because one of the Folsom campus counselors (first name xx told me to drop classes that I "didn't need." I took her advice, only to have my petition for graduation denied because I was missing those specific classes.

Lack of interest to continue college because, of the monotonous system the education is being delivered (nothing wrong with that, it just needs improvement).

MATH MATH MATH

The biggest barrier was math for me, the reason it took me so long to finish at FLC was due to math being hard for me to pass.

The misguided informaion for seeing many different counselors