

Degree/Certificate Program

Business Administration AS-T

Program Student Learning Outcomes (pSLOs)

To evaluate the program student learning outcomes (pSLOs), students were asked: "With respect to all of the classes you have taken at FLC toward an AS-T in Business Administration how well have the classes prepared you to...(each pSLO was listed)." Responses ranged from 5 "excellent preparation" to 1 "inadequate preparation". Below is a summary of the student responses by the semester the student petitioned to graduate.

PSLOs	Total				18-19	17-18	16-17	Spring 16
	Mean	Std. Dev.	Min.	Max.	Mean	Mean	Mean	Mean
Identify and explain the major functional areas of the business organizations including management, marketing, finance, and accounting.	4.18	0.80	2	5	4.04	4.15	4.12	4.62
Apply commonly used computer application programs to create relevant business documents.	4.13	1.03	1	5	4.00	4.07	4.24	4.23
Apply accounting and mathematical concepts and principles in making decisions about business operations.	4.22	0.82	2	5	3.96	4.30	4.36	4.23
Assess the relationships and inter-dependencies of economic, social, legal, and global environments in which businesses operate.	4.13	0.94	1	5	3.86	4.22	4.16	4.31
Number of responses	87				22	27	25	13

Additional Feedback

Students were given the opportunity to provide additional comments about their experience in the program and more broadly at FLC. Below are the questions students were asked, along with the comments provided by the students:

Please provide any additional comments about your experiences taking classes toward an AS-T degree in Business Administration that might help FLC improve the program.

Spring 2016

Most of my classes for my AST had to be taken at one of the other campus (ARC, SCC). The classes I did at FLC were generally preparation. The one class that was good in some areas was Intro to Business, the teacher was all about his new program that will be able to teach regarding procurements. We never opened the book to learn. I wish there were more classes offered at night for the working student.

no other comments

Offer more of them.

Stop making us do these surveys by harassing students with multiple emails every day

The Calc for Business class need to be improved. The subject, so far, has not been applied to business. I may as well just be taking a regular Calculus class. Also, there was only ONE option in Spring only, which was a little inconvenient. Besides that, I feel the program is really great. I have learned a lot!

The classes that I took were great and the professors were awesome!

2016-2017

Majority of the professors were wonderful. My counselor xx was great and very helpful with the process.

The Math 343 class was the worst, students were not taught how to relate actual business problems in the class. Online Bus 300 with xx was ok, his class set the background for my major. Econ 302 and 302 with xx were the best.

All of the instructors were engaging and provided a comfortable learning environment.

Had to drop out of business calculus due to a lack of on campus assistance for the class (no tutors at all). The professor teaching it this first semester of it being offered had to constantly be corrected by students too frequently. Please try to make sure that there is assistance to help students through this difficult class with a difficult teacher.

Offer more business math courses. Counselors should be more informed about the transfer degree process.

2017-2018

Because of the way the transfer courses work out, as an AS I didn't learn much about management and marketing at FLC. I will be filling in those gaps at Sac State so I'm not worried.

Counselors need to be more involved for students. Have counselors schedule 1 or 2 mandatory appointments with students per semester to discuss their academic futures and plans. All graduation requirements are constantly changing to the point where even most of the counselors I've seen struggle to find what classes I should take. It feels like there are a lot of great students that get wasted and burnt out because they are tired of taking unnecessary classes. Especially business majors.

Getting into Business Math/Business Calculus was extremely difficult. Perhaps add more sessions. Considering accounting is a computerized career field, perhaps offer accounting courses in hybrid format (in class & online, simultaneously)

I loved how many online classes were offered in this program! The teachers did a great job of creating a classroom community even through online-only meetings and it made it much easier to fit courses into my schedule.

I think this will and has helped me have a mind set to be prepared in the business life and ready for life outside of school.

I would have to say Math 343 with Professor xx helped me prepare a lot for going into the second half of school at Sac State. He had a lot of insight and experience from when he worked in finance and it really helped me grasp the concepts learned in the Modern Business Math course. I learned a lot of valuable information in his class. Professor xx is another professor who I really enjoyed taking, his lectures and connections to his experience in practicing law really allowed me to understand the concepts learned in class.

Not enough applicable material.

Now that you ask, I think a little more time and effort could be spent on learning and applying computer programs. Word and Powerpoint are standard and easy for most people. However, Excel is a basic program that not many can use well. I remember looking at job advertisements that list several computer programs as required experience. I didn't know how to use XYZ program, or even what it was, so I didn't apply to the job.

The professors at Folsom Lake College demonstrated a high level of excellence. My Managerial accounting, Voice training, Statistics, Drawing Art and Speech classes were above and beyond my expectations. If any professor at FLC is not performing at this same level, please hold them to the same standard by providing the needed training. Thank you so much for a fantastic educational experience.

What is the point of Math 342? It was the most pointless class I've ever taken. We had to have at least Math 120 to get in. It's for business majors, so that means that we have taken Accounting classes as well. All this class was, was Math 120, Accounting 301 and random Calculus at the end. Why?

Would like more options to take Finite math, math341, or math343. That class is very important, as are the others, and would be nice to have offered for pre-business students.

2018-2019

A lot of professors dont care about students success and/or understanding of a subject.

Good connection with classmates going through the same thing.

I didn't take very many core business classes at FLC so not all of the questions are applicable.

I loved all but one of my business related professors. Great job!

I only had to take one business class to earn this degree. I feel like I am completely underprepared for transfer. Coupled with the fact that's Sac State requires two additional computer classes that FLC does not for entry level Business, means that I am completely behind where I should be.

I really enjoyed all of my teachers! As long as I communicated they were all willing to work with me.

Offer qualifying science course labs on-line and more qualifying science courses on line.

The instructors and staff at FLC were very helpful in assisting me complete my AST degree. I hope they keep up the good work.

The Managing Diversity in the Workplace class seemed like a waste of 16 weeks. Professor XX was an excellent professor (also in Marketing 300), but the 16 weeks could have been skipped by simply telling people that you hire and promote based off of merit, not based on gender, sexual orientation, age, etc. I believe that people should be able to "test out" of the course in the same manner as math and English courses. If they can demonstrate via examination that hiring/promoting should only be based on merit, they should not have to sit through the class. I understand that the class focused on case law, but maybe reallocate that to the Business Law class. The only other bit of advice that I have would be to bring the Accounting Department into modern times. Both Financial and Managerial accounting focused on solving the problems by hand on paper, instead of Microsoft excel. The current situation of the classes is similar to eating soup with a fork, you can do it but it isn't very fast or efficient. Business Math focused heavily on creating tables and applying them to problems. I believe that even if only managerial accounting utilized excel, the students preparation for the workforce would be amplified.

Is there anything else you would like share about your experience as an FLC student?

Spring 2016

FLC is a great junior college that helps a wide variety of people. The faculty and students there were really great. I very much enjoyed my time at FLC. :)

For the most part it was positive.

Great community college! Very nice campuses. If you have to stay at home for the first few years of college, this is the place to do it
no

Online classes are very helpful!

Yeah. It's a school. I'll give you my money. Give me the education and a degree and I'll leave

2016-2017

xx, xx, xx, xx are great. They really prepare students well beyond the classes they teach. They set a good foundation for students

I love this college. It really helped me to succeed

It was enjoyable and a good decision

Thanks for the knowledge!

Both Instruction and Student Services have made my college experience wonderful and memorable.

It was a fantastic 3 years of my life. Great people, great community and amazing professors.

2017-2018

Counselor xx!!!! He is the only only reason I was able to graduate in the time frame I did. He needs to be recognized for how helpful and supportive he is. Besides xx and the nice receptionist guy, I can honestly say I am extremely happy to never have to deal with the FLC counseling office again.

FLC is a great school. It helped me learn how to handle college level courses and set me up for success going forward in school and life. I also enjoyed the size of the campus. It was big enough to offer almost all the classes I needed but not to big to feel like I was just one of thousands of people.

Generally very good professors and nice looking school.

I really enjoyed my time at FLC and will miss the professors I've had.

It was a blast

Lots of great faculty, enjoyed my time as a falcon. Shoutout to professors xx, xx, xx, xx, xx, xx, and xx for making my classes enjoyable and the material easy to learn. These were the professors that made a lasting impression and the reason I recommend FLC to friends, family, and strangers. They all made the classroom come alive and have mastered their field.

2018-2019

Educate your counselors on more CSU requirements

FLC is the best community college. I would recommend friends and family members to choose FLC as their number 1 choice of community colleges.

Great school.

No

Please get the counselors more involved and better trained. Some counselors have given me false information. They also are more concerned about getting through each student quickly than helping each student thoroughly. This was the most disappointing part of FLC. Also, XX needs some training in HR related issues. But I won't go into that.

Soccer program was awesome

Take HCD 310, Professor XX helped me turn my life around and figure out what I wanted to do with the rest of my life. He taught us something that every student should hear, when you are picking a major, make sure that it is something that you are good at, something that you enjoy, and arguable the most important, something that will pay you well.

Were there any services or supports offered by the college that were a significant support to the achievement of your academic goals?

Spring 2016

Counselor X was VERY helpful.

EOP&S

Library resources.

my counselor XX

The counselors!

Tutoring Center

2016-2017

CalWorks program was very beneficial and helpful.

Counseling

Counseling department helped plan out the goals I needed to reach in order to obtain my degree.

Counseling with xx was instrumental. I had a better picture on not just taking classes at FLC, but also how life would be at a 4 yr un

DSPS

DSPS. They provided me the necessary accommodations that I required to ensure that I could perform exceptionally well academica

Student Counseling.

The counselors are great help in directing me in the right direction and registering the right classes for transferring to Sac State.

transfer dept

WAC

DSPS, EOP&S, CTC, Transfer Counseling, Financial Aid (Federal Work Study), and Job Services.

EOPS, financial aid, federal work study

The career & transfer center. XX and XX specifically. At times I found the regular counseling center very unhelpful.

The Career Fair helped a lot in deciding what I wanted to do.

Tutor center Career center Professor of classes

2017-2018

BOGwaiver.

Counseling services were very helpful, addition of online classes were helpful

Counseling; so that I had direction and strategy.

counseling!!

Counselor xx was extremely helpful, and the only counselor that could answer any questions I had.

DSPS, EOPS, Free tutoring, Special pen and paper

DSPS, reading and writing center

Eops

I'm going to emphasize xx again. Originally, my schedule was extremely messed up due to the fact that some of the counselors don't know the exact transfer requirements. One of them even told me that my AP credits didn't transfer in which I had to show her the printed out sheet that I researched myself and prove to her that I was right. I was at the point that I had talked to 3 counselors that had absolutely no idea what they were talking about when it came to transfer requirements. It was extremely frustrating. I went and talked to xx with the recommendation of a friend doing a TAG agreement with UC Irvine. xx immediately helped me try and reach my goal of getting out of FLC in a year. He didn't question it or tell me that I should take less units. He was supportive and knew exactly what was required. He even convinced me to earn an AS-T which I hadn't planned on. xx is one of the only parts of the counseling office that has helped me through this, besides the very kind reception man that is always there. The receptionist is extremely helpful as well when it came to setting up appointments. All in all, the only parts of the counseling office that helped me transfer were xx and the nice receptionist.

My academic counselor xx was very helpful in keeping me on track to finishing my AS-T on time and ensuring to take the right classes.

Proper counseling advice. Knew of many people being held up from false information.

The counselors

the counselors!

The ESL class and English center helped me extremely a lot.

The reading and writing center has been a massive help with many of my classes.

Transfer center

Tutor center employees were knowledgeable and friendly.

Tutoring and support from DSPPS

2018-2019

Counseling.

Counselors

Financial aid, scholarships and students emergency fund were some of the support services and programs that significantly helped me achieve my academic goal.

Reading/Writing Center

the BOG waiver

The counseling department is great except that they focus on getting you to graduate from FLC, not necessarily be completely prepared for transfer.

The counselors are the best people ever, highly recommend all students visit minimum once a semester.

The counselors were super helpful

The welcome and student success center staff was always so helpful with every question I had.

Tutoring services!!

Did you experience any significant barriers to achieving your academic goals?

Spring 2016

Financial aid, renewing old grades on transcripts, re-taking classes which weren't accepted for my degree program.

My business math teacher is not the greatest

Not having the classes available at either campus of FLC. Had to travel to ARC or SCC to take the class.

Working 55 hours a week and paying for school with my hard earned money. Yet being forced by buy general education classes, taken in highschool, that have no relevance to my life or degrees. Thanks for making me waste my time and money. Anthropology will be very useful in my financial career ??

2016-2017

Have trouble signing up classes. Not enough online classes. Some professors are just not good at teaching and letting students know their expectations or what tasks needed to be done. Because of the incompetence of some professors, some semesters became very stressful and dreadful.

I feel I was penalized for studying having too many classes in the past. Some classes were particularly difficult to get into. There was a change where priority no longer rotate through current students. I can no longer have priority registration due to the number of units I have hinder my academic progress.

Issues with family. Specifically, financial problems that made going to school really difficult.

Language. I am a ESL student

Availability, Times and places of classes required

Often felt misdirected by counseling office. Was also unsure what major would be a good fit for me.

Rouge teachers who failed me

Some professors did not have their teaching material up to date so it made it more difficult to learn.

2017-2018

As I mentioned in a previous comment, getting into business calculus was extremely difficult. Seeing as all business administration majors need it, I believe FLC needs to offer more sessions of that class.

Class availability and priority of registration, on several occasions I had to put off taking a class, sometimes for more than one semester because I didn't have a registration priority that allowed me to enter before they were completely full. Some classes had such few offerings that there weren't any classes I was able to attend. Some were prerequisites for future required classes which extended the time I needed to attend FLC for completion of my degree.

I had a counselor that gave me incorrect information regarding transferable courses and I also missed a registration date because a class I needed wasn't offered in the spring or summer during a time I was available.

Learned how to really adult and figure things out on my own to be in a better position outside of Folsom.

Personal, family, work and academic situations. Sorry, but they are private.

Poverty and excessive work loads

The counseling office. I can't emphasize enough that I think the counselors need to be more educated on what students to transfer. I was signed up for 3 different classes my first semester (by the recommendation of a counselor) that I didn't even need to take!! I was almost put an entire semester behind because a counselor didn't know the difference between a business calc and a normal calc class.

These barriers were inside of me.

Time management

2018-2019

1 unit classes should not have homework for more than 4 hours a week+ 3 hour lab.

I was a “three-pete” in Math 120, which slowed me down. Professor XX was great at staying after class and showing up when he didn’t have to, in order to help me pass. The Business Math class also only had 12-15 of us at the final, compared to the 30-40 who started the class.

inexperienced counselors

Most of the counselors at FLC are horrible. XX was the only one I have encountered who actually helped me and gave me her time. Everyone I know who has attended FLC agrees.

Sexual assault by another student at my old college